

PLAYANDWALKPDX
Vannari Sang, Owner
(503) 862 - 9636

Service Agreement
Terms and Conditions
2020

1. PLAYANDWALKPDX agrees to provide dog walking, pet-sitting, and other applicable pet care services in a professional, trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases PLAYANDWALKPDX from any and all claims against the company, its owners, employees, and representatives, except those arising from negligence or willful misconduct on the part of PLAYANDWALKPDX.
2. The client agrees to notify PLAYANDWALKPDX of any concerns within 24 hours of completion of services.
3. The client agrees to pay all charges accrued for services rendered on the agreed schedule. Any returned checks or payments will incur a \$15 additional charge for each returned check in addition to any and all bank fees attributed to the returned check. Payments due are subject to change at the discretion of PLAYANDWALKPDX.
4. PLAYANDWALKPDX shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of client's pet(s). PLAYANDWALKPDX is not responsible for sickness, injury, escape, loss accidents, or death of any client's pet(s) unless caused through negligence or willful misconduct on the part of PLAYANDWALKPDX.
5. The client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state, and federal laws and regulations. client(s) permit PLAYANDWALKPDX to follow the directions of the Veterinary Release Form in the case a pet should become injured or sick. In the event of an emergency, the client accepts responsibility for all medical expenses and other damages resulting from an injury to the pet sitter, other persons, or another animal(s) caused by the client's pet(s) or negligent act.
6. The client agrees to indemnify, hold harmless, and defend PLAYANDWALKPDX in the event of a claim by any person injured or otherwise damaged by the client's pet(s) or negligent act.
7. PLAYANDWALKPDX reserves the right to charge a cancellation fee of 50% of the scheduled services canceled with less than 3 hours' notice prior to the scheduled service.
8. PLAYANDWALKPDX reserves the right to terminate this contract at any time if the pet sitter, in his/her sole discretion, determines that the client's pet(s) poses a danger to the health or safety of itself, other pets, other people, or the pet sitter. If concerns prohibit the pet sitter from

carrying for the pet, PLAYANDWALKPDX will attempt to contact the client to arrange alternative care. If the client cannot be contacted, the client authorizes PLAYANDWALKPDX to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the client.

9. PLAYANDWALKPDX reserves the right to refuse service to any client, at any time, for any reason.

10. This document gives PLAYANDWALKPDX and its representative's authorization to enter the client's listed address as needed to perform agreed-upon services. Should the forms of entering the client's home that has been provided fail, the client expressly gives PLAYANDWALKPDX the authority to employ a locksmith on their behalf and to promptly reimburse PLAYANDWALKPDX for all costs incurred in the event of a malfunction of the lock, keys, or automatic door opener. PLAYANDWALKPDX will not make copies of client-provided key(s). All clients agree not to share the location of boarding and daycare when entering the facility that operates as PLAYANDWALKPDX.

11. PLAYANDWALKPDX is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.

12. The client agrees to properly secure the home prior to leaving the premises. PLAYANDWALKPDX will re-secure the home to the best of its ability at the end of each visit.

13. In the case of an emergency, inclement weather, or a natural disaster, the client authorizes PLAYANDWALKPDX to use reasonable judgment for the care and well being of the client's pet(s) and residence. PLAYANDWALKPDX will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the pet sitter.

14. PLAYANDWALKPDX is not responsible for any damages beyond the control of the pet sitter.

15. All clients are responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy harness or collar and leash, pet food, medications, identification tags, litter boxes, cat litter and cleaning supplies. client authorizes any purchase of necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to PLAYANDWALKPDX within 14 days. PLAYANDWALKPDX has permission to provide my key/code(s) to any representative of PLAYANDWALKPDX providing services to my account. At the end of scheduled services, my key will be automatically retained by PLAYANDWALKPDX unless otherwise specified.

16. All clients authorize the use of pet(s) pictures on the website, social media, and/or marketing materials for promotional purposes.

17. All clients authorize this contract to be valid approval for services so as to permit PLAYANDWALKPDX to accept all future in-person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.

18. The terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed.

I have read the above terms and conditions. By signing below, I am accepting this document as a contractual agreement.

Printed Name

Date

Client Signature

PLAYANDWALKPDX

Notes: